

TEXT MESSAGING POLICY:

For patient privacy and safety, our office uses text messaging (Weave) only for:

- Appointment notifications and reminders
- Scheduling-related communication
- Financial and billing matters

We do not address medical questions, symptoms, treatment concerns, prescription requests, test results, or other clinical matters via text message.

If you send a text regarding a medical issue or other concern outside the categories above, our staff will not respond by text. Please call our office directly so we can assist you appropriately and keep your information protected.

This policy helps ensure accurate care, protects your health information, and allows us to best serve all patient

Chat Bot disclaimer: This website chat is an automated system, not a live staff member. It is intended for general office and scheduling information only.

Please do not use this chat for:

- Medical questions or advice
- Prescription refills
- Test results
- Urgent or emergent concerns

For medical needs, please call the office directly or use the patient portal.

For emergencies, please call 911.